

Welcome to Fotia. By accessing or using our website, you agree to comply with and be bound by the following Terms and Conditions. Please read them carefully before proceeding. If you do not agree to these terms, please discontinue use of our website.

1. Nature of Website and Services

Fotia is a product showcase and brand information website that features our range of tiles, sanitaryware, SPC flooring, bath fittings, and accessories.

Please note:

- Fotia's website does not function as an e-commerce platform.
- We do not sell products directly from the website, and no prices or online transactions are displayed or processed.
- Visitors may submit their contact details or project requirements through inquiry forms.
- Our internal sales or support team will connect with you directly to assist with quotations, availability, and order processing through authorized offline or export channels.

2. Acceptance of Terms

By using this website, submitting an inquiry, or communicating with Fotia in any manner, you acknowledge that you:

- Have read, understood, and agreed to these Terms and Conditions;
- Are at least 18 years of age or accessing under parental/guardian supervision; and
- Will comply with all applicable local, national, and international laws and regulations.

3. Intellectual Property Rights

All content displayed on this website—including but not limited to logos, images, designs, graphics, product descriptions, videos, text, layouts, and digital assets—are the intellectual property of Fotia or its authorized licensors.

You may not reproduce, modify, copy, distribute, transmit, or use any content from this website for commercial or public purposes without prior written permission from Fotia.

Unauthorized use of any materials may lead to legal action under applicable copyright, trademark, or intellectual property laws.

4. Product Information and Representation

While we strive for accuracy, the visual and descriptive content on the website is for reference and promotional purposes only.

- Actual colors, textures, patterns, or finishes of tiles, sanitaryware, and accessories may vary slightly due to lighting, digital display, or material variation.
- Product availability and specifications may differ by region or stock status.
- Fotia reserves the right to modify product details, specifications, and collections without prior notice.

Fotia shall not be held liable for any discrepancies or reliance placed on visuals or descriptive content published on this website.

5. User Responsibilities

When you submit any form, message, or communication through the Fotia website, you agree that:

- The information provided by you is accurate, complete, and truthful.
- You will not use this website for any unlawful purpose or activity that may harm Fotia's reputation, network, or operations.
- You will not upload or transmit any material containing viruses, malware, or harmful code.
- You will not engage in data scraping, unauthorized data collection, or system interference.

Fotia reserves the right to restrict or terminate access to the website for users who violate these terms.

6. Inquiries and Communication

By submitting your information via our inquiry forms, you authorize Fotia and its authorized representatives to contact you via email, phone call, or WhatsApp for legitimate business communication.

These communications may include:

- Product details or quotations
- Sample or catalog requests
- Project or bulk purchase assistance
- After-sales support or updates

You can request to opt out of marketing or promotional communication at any time by writing to info@fotiaworld.com

7. Limitation of Liability

Fotia strives to maintain an accurate, secure, and reliable platform. However, the brand shall not be liable for:

- Any technical issues, downtime, or interruptions in website access.
- Errors, omissions, or inaccuracies in product information or visuals.
- Any direct, indirect, incidental, or consequential damages resulting from use of or reliance on the website content.
- Any loss or damage arising from interactions with unauthorized individuals claiming association with Fotia.

Your use of this website is solely at your own discretion and risk.

8. Third-Party Links and Services

Our website may contain links to third-party websites or social media platforms (e.g., Instagram, Facebook, Pinterest). These are provided solely for convenience. Fotia does not endorse, control, or take responsibility for any external site's content, data handling, or privacy policies.

Users are encouraged to review the respective third-party terms and conditions before engaging with such platforms.

9. International Users

Fotia operates from India but serves clients both within India and internationally. If you are accessing our website from outside India, you are responsible for compliance with the local laws of your country regarding the transmission or use of data.

10. Data Protection and Privacy

All data collected through this website is handled as per our [Privacy Policy], which explains how we collect, store, and use your information. By using the website, you consent to the practices described in that policy.

11. Indemnification

You agree to indemnify, defend, and hold harmless Fotia, its directors, employees, agents, and affiliates from and against any claims, damages, liabilities, or expenses arising from your use of this website or breach of these Terms and Conditions.

12. Modification of Terms

Fotia reserves the right to update, modify, or change these Terms and Conditions at any time without prior notice. The revised version will be posted on this page with an updated "Last Updated" date.

Your continued use of the website constitutes acceptance of the revised terms.

13. Governing Law and Jurisdiction

These Terms and Conditions shall be governed by and construed in accordance with the laws of India. Any disputes shall fall under the exclusive jurisdiction of the courts in Bengaluru, Karnataka, India.

14. Contact Information

For any questions, clarifications, or feedback regarding these Terms and Conditions, please contact:

Fotia

Email: info@fotiaworld.com

Website: www.fotiaworld.com

Registered Office: G2 - Farah Winsford, No-133, Infantry Road, Bengaluru, Karnataka - 560001